

Cutting Support – Troubleshooting

General Information

Issue/Concern	
Date	Sender
Customer Name	Reseller
Zünd Contact	
Description	
Goal/Desired Outcome	

Videos/Images

Material Information

Description	Data Sheet
Manufacturer	
Prod. Number	Size W x L (mm)
Material Thickness	Mat. Sample

Cutter Information

Cutter Model	Serial Number
Cutting Underlay	Firmware Version
Software	Version
Add'l Software	ZCC Cut File*

Cut File(s)*

*If available, please attach relevant cut file(s) to your email.

Very Important Important