

# Cutting Support – Troubleshooting

## General Information

Issue/Concern

Date

Sender

Customer Name

Reseller

Zünd Contact

Description

Goal/Desired Outcome

Videos/Images

## Material Information

Description

Data Sheet

Manufacturer

Prod. Number

Size W x L (mm)

Material Thickness

Mat. Sample

## Cutter Information

Cutter Model

Serial Number

Cutting Underlay

Firmware Version

Software

Version

Add'l Software

ZCC Cut File\*

Cut File(s)\*

\*If available, please attach relevant cut file(s) to your email.

Very Important

Important