

Zund America Service Plans

Why Choose a Zund Service Plan?

We understand the importance of keeping your digital cutting systems running smoothly and efficiently. That's why we offer tailored service plans designed to fit your business needs and protect your investment.

- **Priority Support:** Fast response times to keep your production on schedule
- **Cost Savings:** Significant discounts on labor, travel, parts, and training
- **Proactive Maintenance:** Scheduled preventative care to avoid costly downtime
- **Expert Guidance:** Training sessions to empower your operators and optimize machine use
- **Peace of Mind:** Safety testing and firmware updates included to keep your system compliant and efficient

Service Plan Options

Premium Service Plan (PSP)

Our most comprehensive coverage.

- Top-priority phone and remote support
- Next-day onsite service*
- 100% discount on travel, labor, and most replacement parts
- One preventative maintenance visit per year (belt-change labor included)
- Free new operator training (in-person or virtual)
- Maximum cost savings and uptime protection

Advanced Service Plan (ASP)

Strong support with excellent value

- High-priority phone and remote support
- Onsite service within 1–2 days*
- 40% discount on travel, labor, and replacement parts
- One preventative maintenance visit per year (belt-change labor included)
- Free new operator training
- Great balance of savings and responsiveness

Basic Service Plan (BSP)

Essential support for lighter production needs.

- Priority phone and remote support
- Onsite service within 2–3 days*
- 10% discount on travel, labor, and replacement parts
- One preventative maintenance visit per year
- Free new operator training
- Solid baseline coverage and peace of mind

Without a Service Plan

Pay-as-you-go support for limited needs.

- Standard phone support (based on availability)
- Onsite service availability not guaranteed
- All labor, travel, and parts billed at full cost
- No included preventative maintenance or training
- Risk of higher downtime and reactive maintenance costs

*Service timing based on customer notification before noon CT.

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